

 <p>  COLORADO SCHOOL OF MINES  cea™ </p>	<h1 style="text-align: center;">Colorado School of Mines and CEA</h1> <h2 style="text-align: center;">First Year Semester Abroad Experience (FYSAE)</h2> <h3 style="text-align: center;">Health and Safety Information</h3>
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Contacts

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EMERGENCY CONTACT PROTOCOL

In the case of a student emergency, the Director of Student Affairs, Health & Safety will notify all parties concerned. The Program Director will follow Emergency Protocol while onsite with the support of Headquarters (HQ). CISI student health insurance will get involved through a case opened with AXA Assistance if the student is hospitalized for any illness or injury. In the event of legal issues or arrest, the U.S. Consulate will get involved and give recommendations for legal representation.

Where do families go to find out more information about emergencies in France?

- See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and France's country-specific information
- Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate your student in an emergency.
- Contact the U.S. Embassy in Paris or Marseille. See details below:
 - Follow French government recommendations, updates, travel warnings, and news about natural catastrophes on Facebook: <https://www.facebook.com/gouvernement.fr/?fref=ts>
 - Follow French government recommendations in case of terrorist attacks: <http://www.gouvernement.fr/reagir-attaque-terroriste>

U.S. citizens may monitor English-language French media at the following websites:

- <http://www.france24.com/en/>
- <http://en.rfi.fr/france/>
- <https://www.thelocal.fr/>

For local Assistance:

- U.S. Embassy Paris, France
- +33 (1) 43 12 22 22
- CitizenInfo@state.gov

U.S. Consulate General Marseille, France

- +33 (1) 43 12 22 22
- CitizenInfoMarseille@state.gov

State Department – Consular Affairs (888) 407-4747 or (202) 501-4444

- [France Country Specific Information](#)
- Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security updates
- Follow State Department on [Twitter](#) and [Facebook](#)

Health, Safety, and Accessibility FAQs

What counseling resources are available to students?

Onsite Staff and counseling referrals as desired. Students will need to approach their Onsite Staff for referrals.

Do families have direct contact information for onsite staff or the school in France?

Generally, CEA HQ & Onsite Staff are both available and involved as time zone differences allow. Families should be able to easily find contact information for CEA staff members on CEA's website. CEA staff are the point of contact for student families in any and all situations affecting student life; partner universities in France are not responsible for student health and safety matters.

Are students required to have international cell phones?

CEA Students are required to have a working cell phone onsite and share that number with Onsite Staff within 5 days of arrival. International calling plans are not required, but most students use international calling plans. Onsite Staff also communicate with students on free international calling apps like WhatsApp.

Can the student "withdraw" from the program after arrival? If so, how?

Students are able to withdraw from the program by informing their Mines' faculty and CEA's Onsite Staff. However, our Onsite Staff prefer to work with students wishing to leave early. We can often help students work through their issues without having to return to the U.S.

WHEN A STUDENT IS EMOTIONALLY OR MENTALLY UNWELL

Do students have access to counseling services? Can they access Colorado-based services through Zoom?

Local, English-language resources are available onsite. Students always have the option to contact their preferred providers online if they do not wish to use local resources.

In situations wherein self-harm is evident or pending, what is the protocol?

Local medical/counseling care would be obtained by Onsite Staff. Once stabilized, the student would be recommended for withdrawal from the program.

Who is the family's first point of contact when their student may or has self-harmed?

The Director of Student Affairs, Health & Safety would navigate communications with the university and family. Onsite Staff are responsible for attending to and focusing on the student. They will share information with the Student Affairs Director as necessary. Family would be put in touch with medical care staff and encouraged to speak with their student. CISI coverage provides trip interruption benefits to reimburse travel when a student is leaving due to illness/injury.

WHEN A STUDENT NEEDS IMMEDIATE ASSISTANCE, ESPECIALLY AFTER HOURS

What can be expected of onsite staff? What happens when onsite staff is unavailable?

Onsite Staff maintain a 24/7 emergency number and are available to respond in person when students require immediate emergency assistance. CEA will arrange trained back-up coverage for Onsite Staff as needed. Phoenix HQ also has a 1 (800) emergency number for families and university partners to reach CEA that's available 24/7.

ADA AND ACCESSIBILITY

What learning support/accessibility features are available at SKEMA?

- Special Accommodations requests can be submitted to CEA prior to the program start. The form can be provided to students as needed.
- CEA works closely with SKEMA to analyze each special needs request and responds accordingly.
- A dedicated SKEMA advisor for International students is available for academic-related questions.
- SKEMA International Student Office staff offer support with visa issues, country specific questions, student card issues, adaptation, and immersion questions.
- Students access class information, schedules, and academic resources via their personal Educational Portal (YEP) for which they receive a personal login and password at SKEMA orientation.
- HELP POINT CENTER in Nice: HPC offers counseling and psychological services to all registered SKEMA students by appointment. Students receive detailed information at SKEMA orientation.

ACCESS TO MEDICATION

How will students be able to secure/guarantee medication access while abroad?

CEA advises students to bring the full amount of any and all prescribed medication they may need while abroad. CEA can provide proof of enrollment letters indicating length of program for insurances who limit prescription quantities. Due to differences in drug laws and drug approvals, there is no guarantee a student can obtain the same formulation or strength of a prescribed medication abroad. In the case a medication is lost, Onsite Staff will work with the student to replace their medication as closely as possible. CEA/CISI student health insurance will reimburse out-of-pocket medical care/medication costs with a completed claim form and itemized receipts.

FOR RELATIVES ATTENDING TO STUDENT MATTERS ONSITE

Where does visiting family stay? Who welcomes/addresses/receives the family?

Onsite Staff can meet and greet student families and make arrangements for their hotel accommodations and transportation from the airport. Visiting family is financially responsible for their own trip expenses. CISI, the student's international insurance, does feature a benefit to reimburse costs for family accompanying students due to extended hospitalization lasting 7 days or more.

INTERPERSONAL AND/OR TITLE IX CONFLICT/VIOLENCE WITH A FELLOW STUDENT

Who handles student support? How do we handle no contacts?

Onsite Staff have training and will support students with police reporting, medical attention, and counseling. CEA has thorough sexual assault protocol we follow that corresponds with U.S. university best practices. Students are responsible for contacting who they wish in the aftermath of any interpersonal incident. CEA acts in alignment with Title IX mandatory reporting to support our students' success and operate in sync with university partners. However, CEA does not receive Title IV government funds, nor are we a recognized federal educational institution, so are not required to perform Clery Reporting (of crime statistics in our programs).