

Dear State of Colorado Kaiser Members:

We are reaching out to you regarding questions you may have regarding health coverage for COVID-19 testing and treatment.

**What if I have symptoms?**

Symptoms of COVID-19 can be mild-to-severe and include fever, cough and shortness of breath. If you are experiencing symptoms, please contact the Kaiser Advice Line at (303) 338-4545 (TTY 711). Members are strongly encouraged to call Kaiser Advice for guidance before booking an appointment through kp.org.

Kaiser members are also able chat with a doctor through [www.kp.org](http://www.kp.org) or on the KP app.

**What is the cost of testing?**

Kaiser will provide COVID-19 testing for individuals meeting testing criteria with no employee cost share. This means that there will be no deductibles, co-pays or co-insurance for testing related services. Testing normally requires a physician's order. Kaiser will arrange for testing when appropriate.

**What if I need follow-up care?**

Follow-up care will also be covered by your plan. Employees will be responsible for the normal cost share as outlined in their plans. This may include deductibles, co-pays, or co-insurance. For specifics on your plan, please visit: <https://www.colorado.gov/pacific/dhr/medical>

If you have additional questions please contact the Mines Benefits Office at (303) 273-3052.