

10:51:08 From Natasha : Hey everyone in remote land. Please put questions in the chat.

10:56:27 From Dorie Chen : The mic system seems to be good in that room...so we can here the chatter from the class, too.

11:05:11 From Malia Ann Franklin : Can you share screen with us online please

11:05:35 From Malia Ann Franklin : Ah maybe he isn't using a pp?

11:19:07 From Sarah Ormeo : For a phishing alert, is there a way to add a note that you didn't respond to the email so that I don't have to deal with additional ITS questions?

11:20:09 From Martin Heck (he/him/his) : Sarah - I don't believe so, but I can doublecheck with the Security folks.

11:20:23 From Sarah Ormeo : Thanks Martin!

11:32:57 From Megan Rose (she/her) : for Martin - how do we know the name of our new printer, so we can add it to other people's computers? Or do we have to put in a ticket for each computer that needs to be hooked up?

11:33:43 From Dorie Chen : When will ITS come by to pick up our old Konica units that Xerox replaced?

11:34:22 From Frances (Fran) Aguilar : Once a pricing agreement is made, will there be a pricing brochure for AlphaGraphics or FedEx available to us?

11:35:58 From Cammy Davis-Smith : do we have the ability to add print job trays to these printers instead of everyone printing to the same out tray

11:36:43 From Josh Lawrence : @Megan, the name of the printer will be on a label on the printer, but you don't need the name because you can send your print job to the queue, then go to any printer and tap your ID to release the print job.

11:36:49 From Kelly Ragland : Is Print Nightmare still an issue?

11:37:12 From Jody Lowther : It would have been nice to have been given notice before they came and changed them over. They just showed up here this morning and disconnected our Konica without letting anyone know so I could give the 44 faculty in HASS know about the change. Will we be getting training on these new copier. Very few of our faculty are using AlphaGraphics or FedEx so far for coping jobs they were using the departmental copier.

11:37:22 From Josh Lawrence : @Dorie, Konica will pick up the printers as part of their lease agreement.

11:37:52 From Josh Lawrence : @Jody, yes training will be provided. Someone from the User Support team will come by.

11:38:20 From Megan Rose (she/her) : do we have to put in a ticket for each computer that needs to be hooked up to be able to print to the new copiers?

11:38:23 From Josh Lawrence : Notifications were sent via Daily Blast and direct email to Administrative Professionals

11:38:53 From Susan Ciriello : What ID do we use to release jobs?

11:39:05 From Josh Lawrence : @Megan, no you don't have to do a ticket for each computer, we will do the entire office when we come by.

11:39:15 From Dorie Chen : @Susan your Blaster Card

11:39:28 From Josh Lawrence : @Susan, your Blaster Card is the ID to use

11:39:33 From Megan Rose (she/her) : @Josh -We have professors outside of the main office that need to be hooked up

11:40:05 From Josh Lawrence : @Megan, yes, for those, it would be good to put in a ticket.

11:40:07 From Dorie Chen : One more question - when will the MAC drivers be available?

11:41:08 From Jody Lowther : I knew this change was coming the new Xerox copier sat over here for over 2 weeks or more but it sure would have been nice to have know they were going to change it over today and remove the copier everyone is used to using. Thanks Jody

11:41:43 From Martin Heck (he/him/his) : @Dorie - we're putting together the instructions for Mac Users today and will have that published shortly — the short story is, if they look for orecopy or orecopycolor in the Mac Printer list, that is the queue to connect to.

11:42:00 From Dorie Chen : Thanks

11:42:39 From Megan Rose (she/her) : @Josh - we have 50+ student employees. How will they deal with making copies, as we cannot have their OrePrint account charged for work related copies.

11:43:50 From Martin Heck (he/him/his) : @Megan for student employees, they can log in as themselves, we differentiate how the devices themselves bill.

11:44:27 From Martin Heck (he/him/his) : For the _s accounts, we're still testing how best to get them linked.

11:44:30 From Megan Rose (she/her) : @Martin - so you need a list of people? It can change each term

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11:44:38 From Megan Rose (she/her) : And not all have _s accounts

11:47:25 From Martin Heck (he/him/his) : @Megan - let's start with that, but I have an idea on how to automate it

11:47:39 From Rachel Battista : For interested persons wanting to high level map processes to be included in foundational workshops and persons wanting to be Wellness and Change Leads please contact me at rmbattista@mines.edu or via Teams.

11:50:38 From Natasha : <https://www.surveymonkey.com/r/BannerFinanceTraining>