

Dear Mines Dental Clinic patients,

We hope that this letter finds you, your family and friends in good health. The Mines community has been through a lot over the last few months, and all of us are looking forward to resuming our normal routines. Even though much has changed, one thing has remained the same: our commitment to providing excellent care for our student patients, in a safe and welcoming environment.

Infection control has always been a top priority at the Mines Dental Clinic, and we follow recommendations made by the American Dental Association (ADA), the Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We have been staying up-to-date on all the new guidelines and are making the necessary changes in procedures and scheduling.

Examples of some of the changes to protect patients and staff include:

- Jeremiah will ask some screening questions before scheduling an appointment, and you will be asked these questions again on the day of your treatment.
- Dr. Courtad will be having pre-appointment consultations with new patients, emergency patients, and for patients who have questions or concerns regarding their treatment.
- Masks will be required for all student patients and staff, and hand sanitizer will be available at the entrance and throughout the Wellness Center.
- Appointments will be managed to allow for physical distancing between patients and to minimize usage of the waiting area. We will also need a longer time between appointments to assure an optimally clean and safe environment for our patients.

Dentistry was found to have one of the best risk-benefit profiles of different businesses in a recent, pandemic research study out of MIT. With fees that are lower than most insurances' copays for services, Mines Dental Clinic offers a ROI that's hard to beat! Mines is one of the few universities whose Wellness Center is looking after our student's oral, systemic and mental health. Just one more reason to schedule your fall dental visit by calling (303-273-3377) or emailing ([dental@mines.edu](mailto:dental@mines.edu)) Jeremiah with preferred appointment times. On-site dental visits will be scheduled for Wednesdays and Fridays, and Dr. Courtad will have consultations via Zoom Healthcare on Tuesdays.

Thank you for your trust and loyalty, and for all the wonderful referrals of your classmates and colleagues (please don't bring friends with you to your appointment though). We look forward to seeing you soon!

Sincerely,

Dr. Courtad, Jeremiah, Mary and LeAndra

\*All students are eligible for treatment at the Mines Dental Clinic. No insurance is necessary.